

# Mitel 6735i and 6737i SIP Phones

RN-001037-03 REV32

3.3.1 SERVICE PACK 4 HOT FIX 7 RELEASE NOTES

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## **6735i and 6737i SIP Phones 3.3.1 SP4 HF7 Release Notes**

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## ABOUT THIS DOCUMENT

This document provides details on new features and/or issues resolved for the Mitel 6735i and 6737i SIP phones for Release 3.3.1 Service Pack (SP) 4 Hot Fix (HF) 7.



**Note:** This release applies to the phone models mentioned above only.

For more detailed information about features associated with each phone, and for information on how to use the phones, see your model-specific *SIP Phone Installation Guide* and the *SIP Phone User Guide*. For detailed information about more advanced features, see the *Mitel SIP Phones Administrator Guide* and/or the *Development Guide XML API For Mitel SIP Phones*.

## RELEASE NOTES TOPICS

Topics in these release notes include:

- General Information
- Issues Resolved in Release 3.3.1 SP4 HF7
- Contacting Mitel Support

## GENERAL INFORMATION

### RELEASE CONTENT INFORMATION

This document provides release content information on the Mitel 6735i and 6737i SIP phone firmware.

MODEL	RELEASE NAME	RELEASE VERSION	RELEASE FILENAME	RELEASE DATE
6735i	Generic SIP	3.3.1 SP4 HF7	FC-001362-01-REV13	February 2016
6737i	Generic SIP	3.3.1 SP4 HF7	FC-001363-01-REV13	February 2016

### HARDWARE SUPPORTED

This release of firmware is compatible with the following Mitel SIP portfolio products:

- 6735i
- 6737i

### BOOTLOADER REQUIREMENTS

This release of firmware is compatible with the following Mitel SIP portfolio product bootloader versions:

- 6735i: Boot2 1.0.0.0 or higher
- 6737i: Boot2 1.0.0.0 or higher

## ISSUES RESOLVED IN RELEASE 3.3.1 SP4 HF7

This section describes the issues resolved on the SIP phones in Release 3.3.1 SP4 HF7.

The following table provides the issue number and a brief description of each fix:



**Note:** Unless specifically indicated, the resolved issues below apply to both the 6735i and 6737i SIP phones.

ISSUE NUMBER	DESCRIPTION OF FIX
<b>Configuration</b>	
DEF40194/CLN41004	Due to TLS/SSL cipher suite support changes some users were unable to manually upgrade the phone's firmware using an HTTPS server. This issue has been fixed.
DEF40376	An issue was observed whereby statically configured DNS servers were not being used by the phones after switching from DHCP to a static IP configuration. This issue has been resolved.
DEF41853/CLN41887	A stability issue was observed during the firmware upgrade process when the HTTPS Digest feature was enabled. This issue has been corrected.
<b>SIP</b>	
DEF26879/DEF41171/ CLN41342	When the phones were configured to use multiple outbound proxies for redundancy purposes, if the phone received two 180 Ringing messages with different "to" tags, the phone would unexpectedly attempt to register and subscribe to the backup outbound proxy. This issue has been resolved.
DEF39914/DEF40256	When using the phone with the Metaswitch call manager, intermittent stability issues were observed in certain call park scenarios. These issues have been fixed.
DEF39980/CLN40278	When using the phone with the Metaswitch call manager a stability issue was observed in certain call transfer scenarios. This issue has been resolved.
DEF41754	When using the phone with the Mitel Clearspan call manager, an issue was observed whereby users were unable to enter DTMF authorization codes shortly after establishing a call. This issue has been resolved.
<b>User Interface</b>	
DEF40150/CLN40262	Quickly pressing an SCA line key twice in succession at times caused stability issues on the phone. These issues have been corrected.
DEF41272/CLN41389	An issue was observed whereby some phones did not switch the displayed time to account for the ending of Daylight Saving Time (DST) even when DST settings were configured as "automatic". This issue has been corrected.
DEF41570/CLN41829	When used with the MiVoice 5000 call manager, no ring back tone would be played if the phone received an SDP response with the "inactive" attribute prior to an SDP response with the "sendonly" attribute. This issue has been fixed.
DEF41768/CLN41828	The phone's Copyright info has been updated to reflect the current year.

ISSUE NUMBER	DESCRIPTION OF FIX
<b>Network</b>	
ENH40034/ENH40079/ ENH40283/DEF40934/ DEF41393/CLN40080/ CLN40917/CLN41090/ CLN41177	Various changes have been implemented in Release 3.3.1 SP4 HF7 to improve security robustness.
DEF40528/CLN41826	An intermittent issue was observed whereby the phones did not respond to DHCP offer messages in some VLAN environments where there was a high rate of ARP broadcasts over the network. This issue has been corrected.
<b>XML</b>	
DEF39819/CLN41830	Defining the setType "oneBoot" attribute for an XML AastraIPPhoneConfiguration object was not functioning as expected in previous releases. This issue has been resolved.
DEF40330	An issue was observed whereby pressing a speeddial key on the M675i expansion module while the phone was playing a .wav file (by means of an "AastraIPPhoneExecute" XML object) did not have the desired response. This issue has been fixed.
<b>Miscellaneous</b>	
DEF41915	Changes have been implemented in Release 3.3.1 SP4 HF7 to potentially fix a random stability issue that a small number of users were experiencing.
DEF40584/CLN40939	Robustness of the phones was increased in Release 3.3.1 SP4 HF7 to fix an intermittent stability issue.

## CONTACTING MITEL SUPPORT

If you have read this release note, and consulted the Troubleshooting section of your phone model's manual and still have problems, please contact Mitel Support via one of these methods:

### **North America**

- Toll Free at 1-800-574-1611
- Online at <http://www.mitel.com/content/mitel-technical-support>

### **Outside North America**

Please contact your regional Mitel Technical Support.

